



# **IMPORTANT SAFETY** **NOTICE**

## **STOP RIDE NOTICE**

### **MY25 NORCO SIGHT VLT CX**

ID#: 04252025-EN-R

Date: 4/25/25

Dear Norco Rider,

At Norco, rider safety is always our top priority. That's why we're reaching out today with an important update.

We've identified a potential issue with select MY25 Sight VLT CX bikes – the **rearmost rear brake insert may come loose**, which could impact your safety while riding.

Out of an abundance of caution, we're asking all riders of these bikes to **stop riding immediately** while we investigate and gather more data.

### **What's Affected?**

The following MY25 Sight VLT CX models are included in this notice:

#### **C1 150 / Green**

- SZ2: MY25 SIGHT VLT CX C1
- SZ3: MY25 SIGHT VLT CX C1
- SZ4: MY25 SIGHT VLT CX C1
- SZ5: MY25 SIGHT VLT CX C1

#### **C2 150 / Purple**

- SZ2: MY25 SIGHT VLT CX C2
- SZ3: MY25 SIGHT VLT CX C2
- SZ4: MY25 SIGHT VLT CX C2
- SZ5: MY25 SIGHT VLT CX C2

#### **C3 150 / White**

- SZ2: MY25 SIGHT VLT CX C3
- SZ3: MY25 SIGHT VLT CX C3
- SZ4: MY25 SIGHT VLT CX C3
- SZ5: MY25 SIGHT VLT CX C3



## What Happens Next?

We're currently working with our engineering and technical teams to better understand the root cause and determine a resolution. We'll keep you updated as soon as we have more information.

## Have Questions?

Your Norco retailer is your best point of contact, and they'll be kept informed throughout this process. You can also reach out to our team directly at [warranty@norco.com](mailto:warranty@norco.com) or 1-800-663-8916.

We know this is an inconvenience, and we appreciate your patience and understanding. This request comes from our commitment to performance, safety, and the trust you place in every ride.

Thank you for being part of the Norco community.

**The Norco Team**